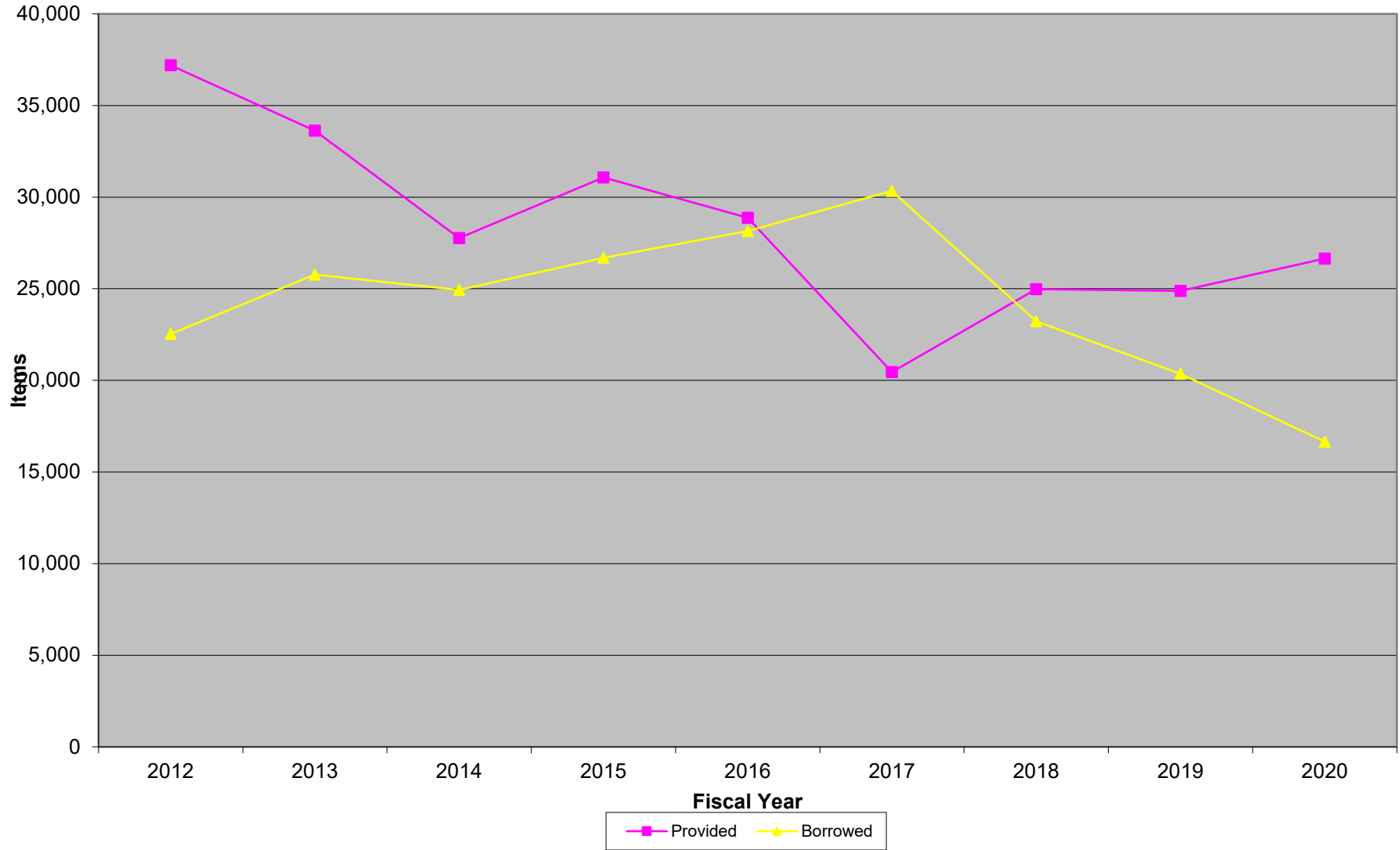


Interlibrary loan

| | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2020 Increase |
|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------------|
| Provided | 37,192 | 33,633 | 27,772 | 31,074 | 28,869 | 20,455 | 24,974 | 24,884 | 26,652 | 7.1% |
| Borrowed | 22,532 | 25,768 | 24,944 | 26,691 | 28,149 | 30,342 | 23,224 | 20,357 | 16,656 | -18.2% |
| Faculty Delivery Service | 20,386 | 26,393 | 33,222 | 34,149 | 35,800 | 37,552 | 40,508 | 36,830 | 12,325 | -66.5% |

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ILL Activity



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Faculty Delivery Service Activity

