

## Reference Activity Statistics

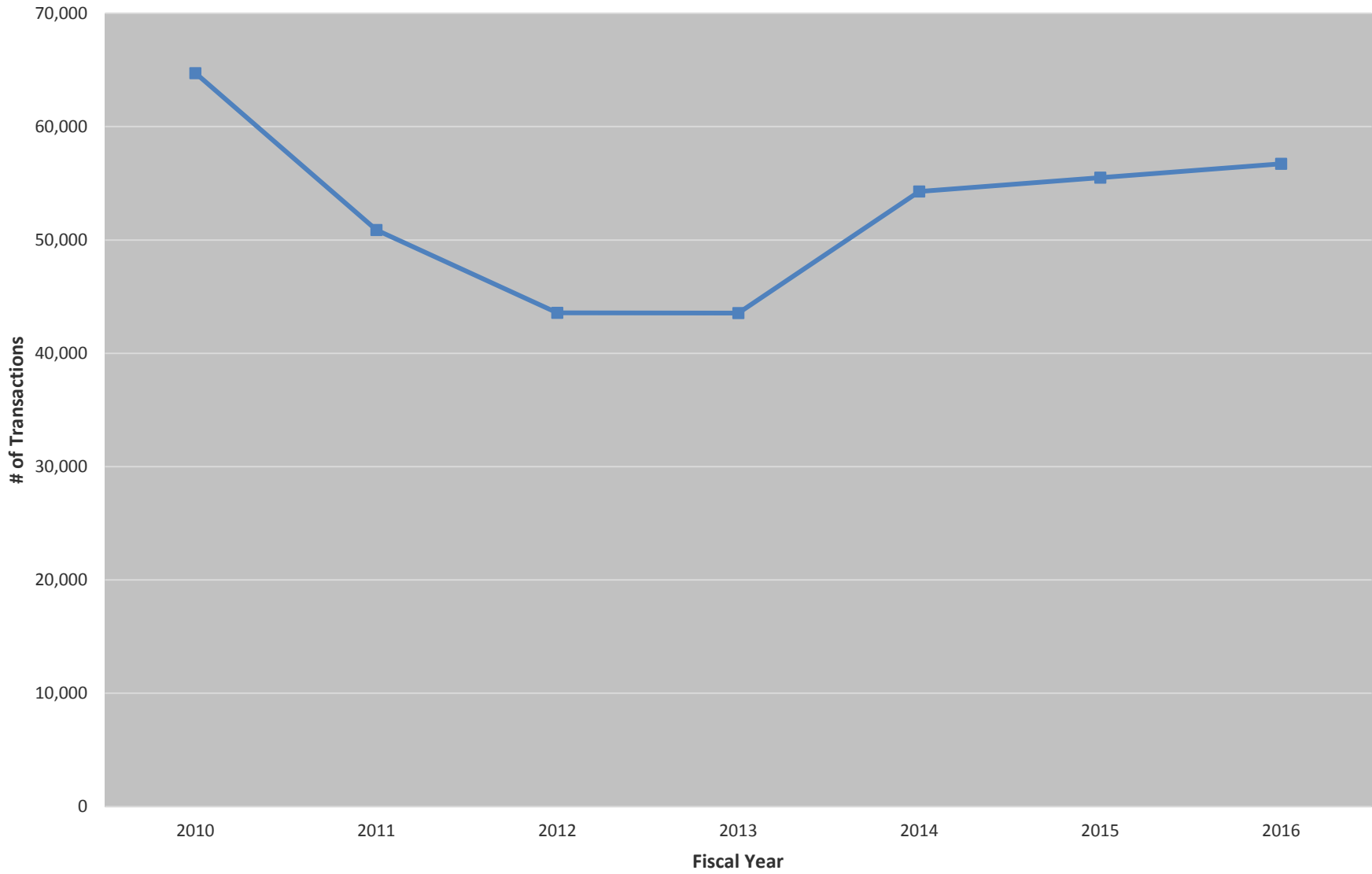
Reference Activity	2010	2011	2012	2013	2014	2015	2016	2016 Increase
<a href="#">Reference Desks</a>	64,725	50,881	43,576	43,548	54,284	55,489	56,722	2.22%
<a href="#">Office Consultations</a>	7,859	7,036	5,673	6,272	6,660	7,561	9,512	25.80%
<a href="#">Total Reference</a>	72,584	57,917	49,249	49,820	60,944	63,050	66,234	5.05%

Other Consulting	2010	2011	2012	2013	2014	2015	2016	2016 Increase
<a href="#">Technical and Circulation</a>	35,443	39,237	43,264	43,237	47,052			
<a href="#">Tech Troubleshooting<sup>1</sup></a>						10,457	12,922	23.57%
<a href="#">Circulation</a>						39,898	41,082	2.97%
<a href="#">Directional</a>	16,741	20,155	22,221	19,334	15,974	13,856	15,100	8.98%

<sup>1</sup>Technical and Circulation were separated beginning in 2015

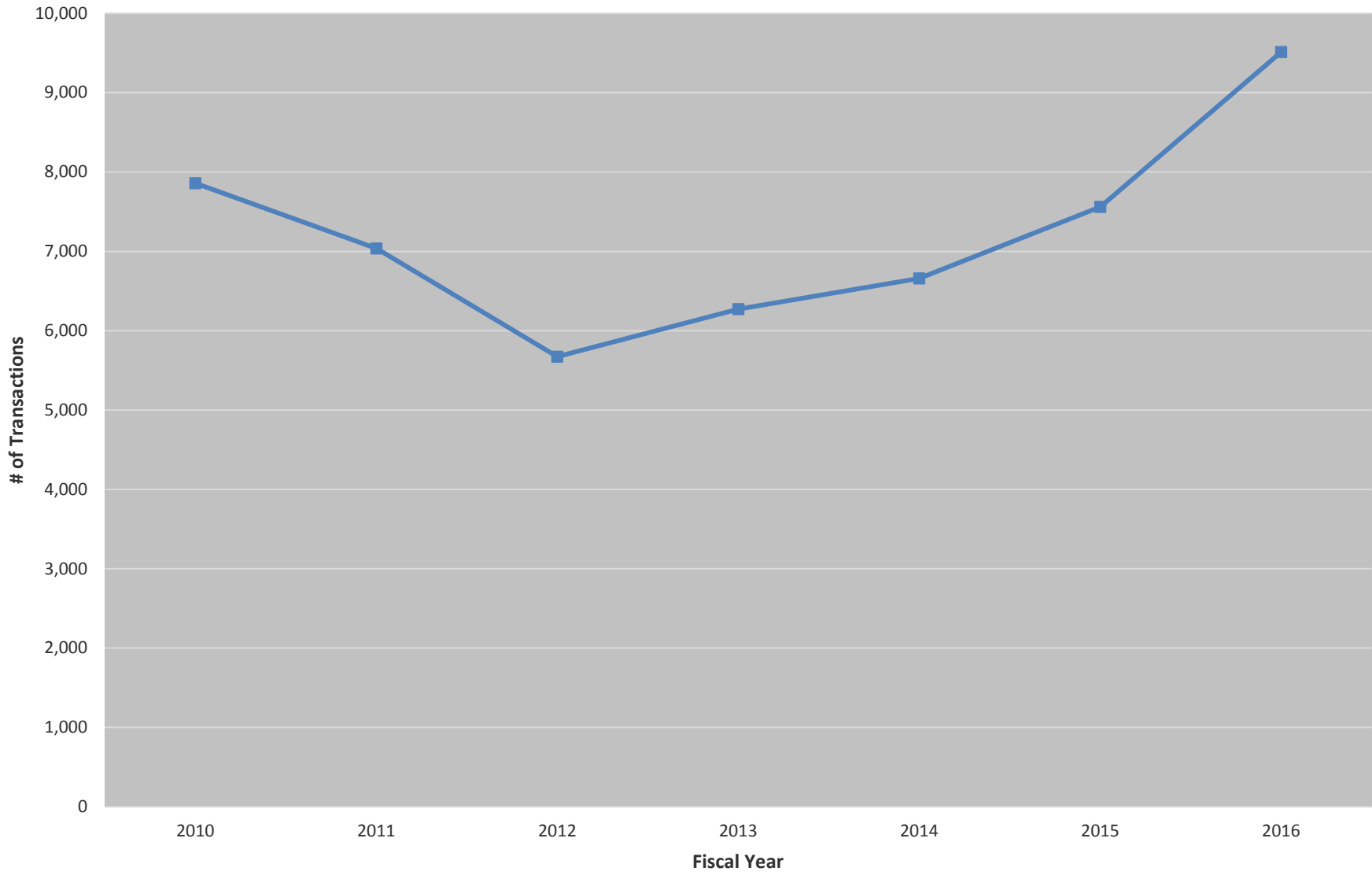
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### Reference Desks



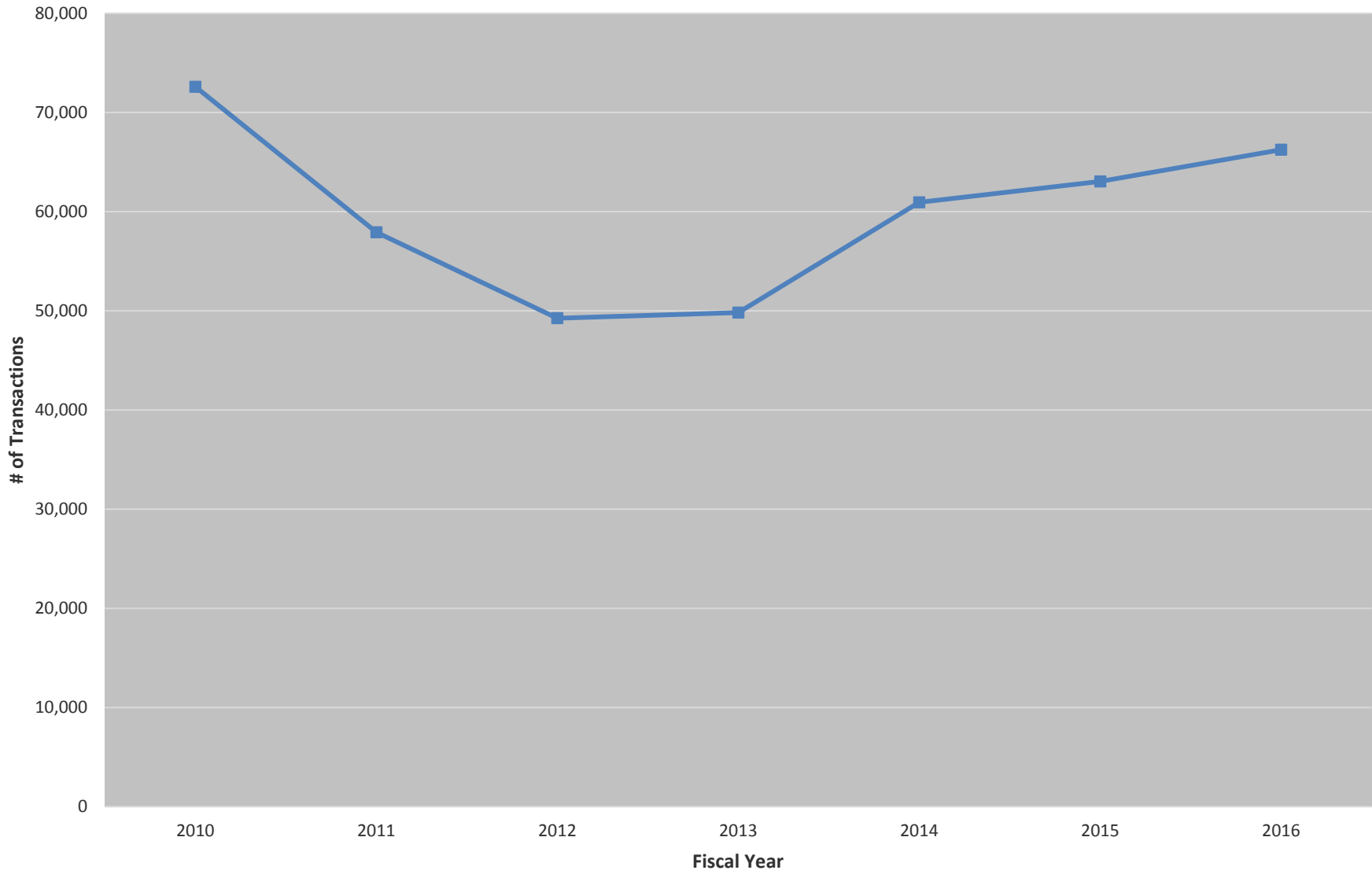
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### Office Consultations



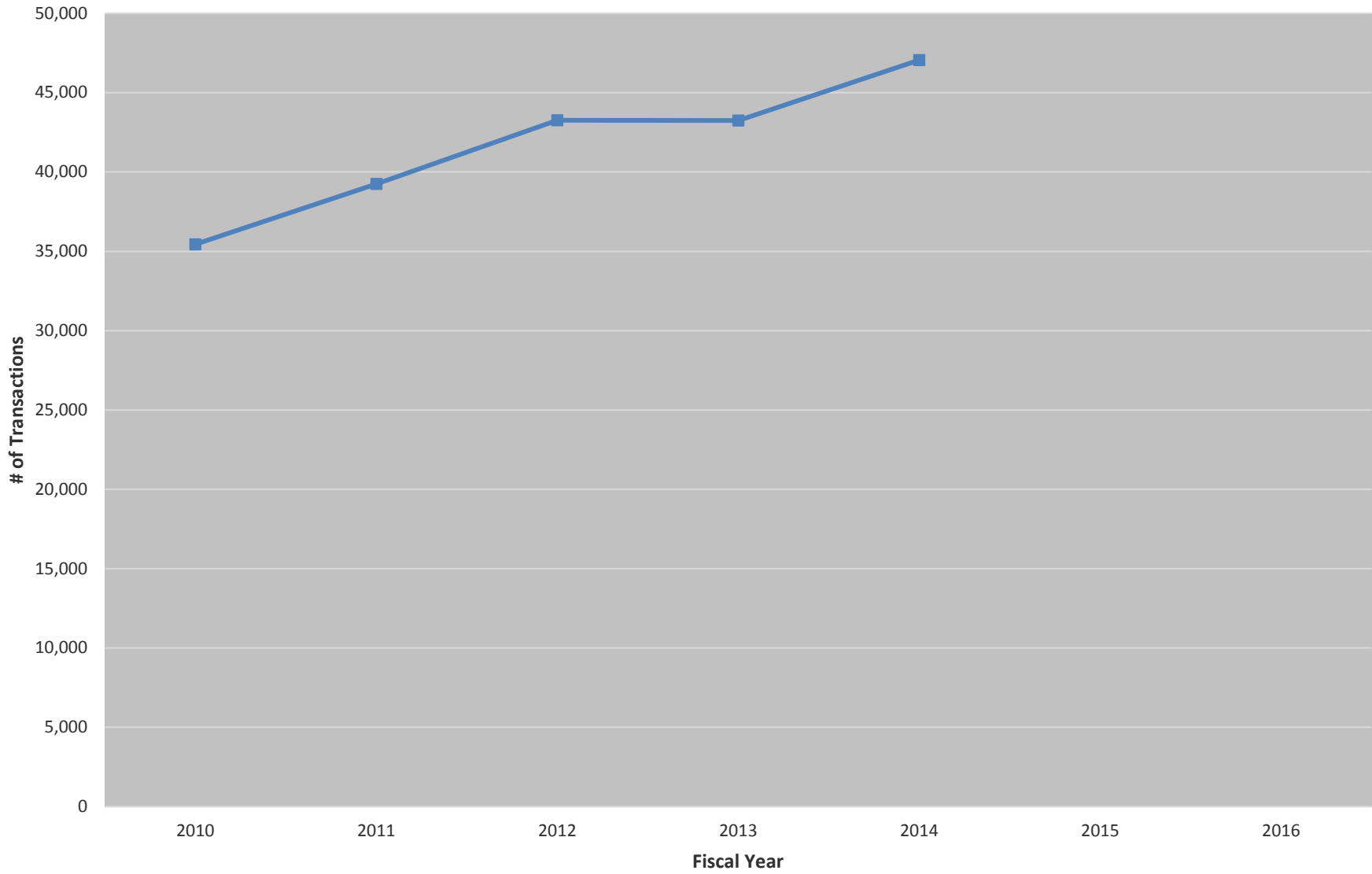
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### Total Reference



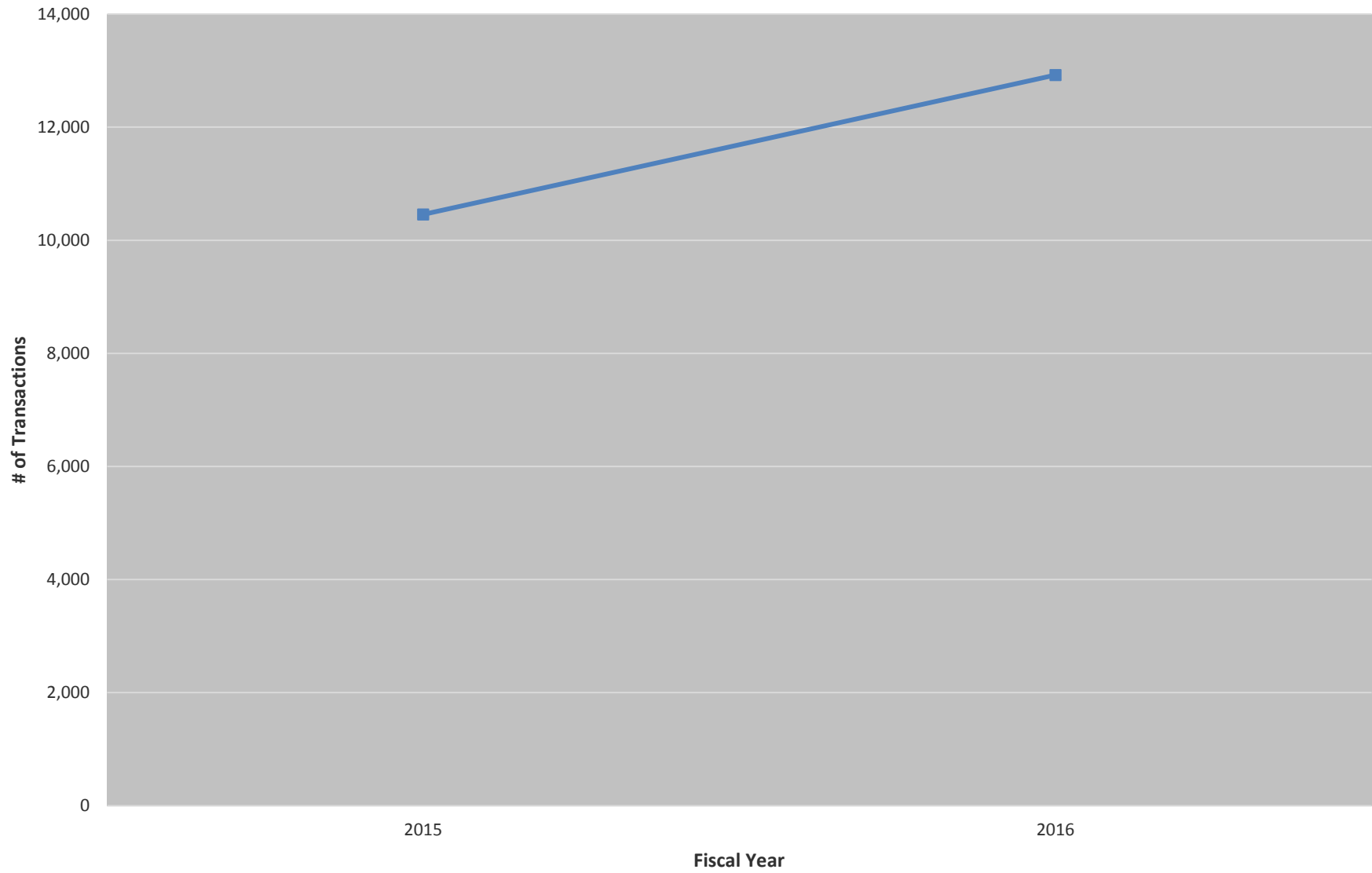
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### Technical and Circulation



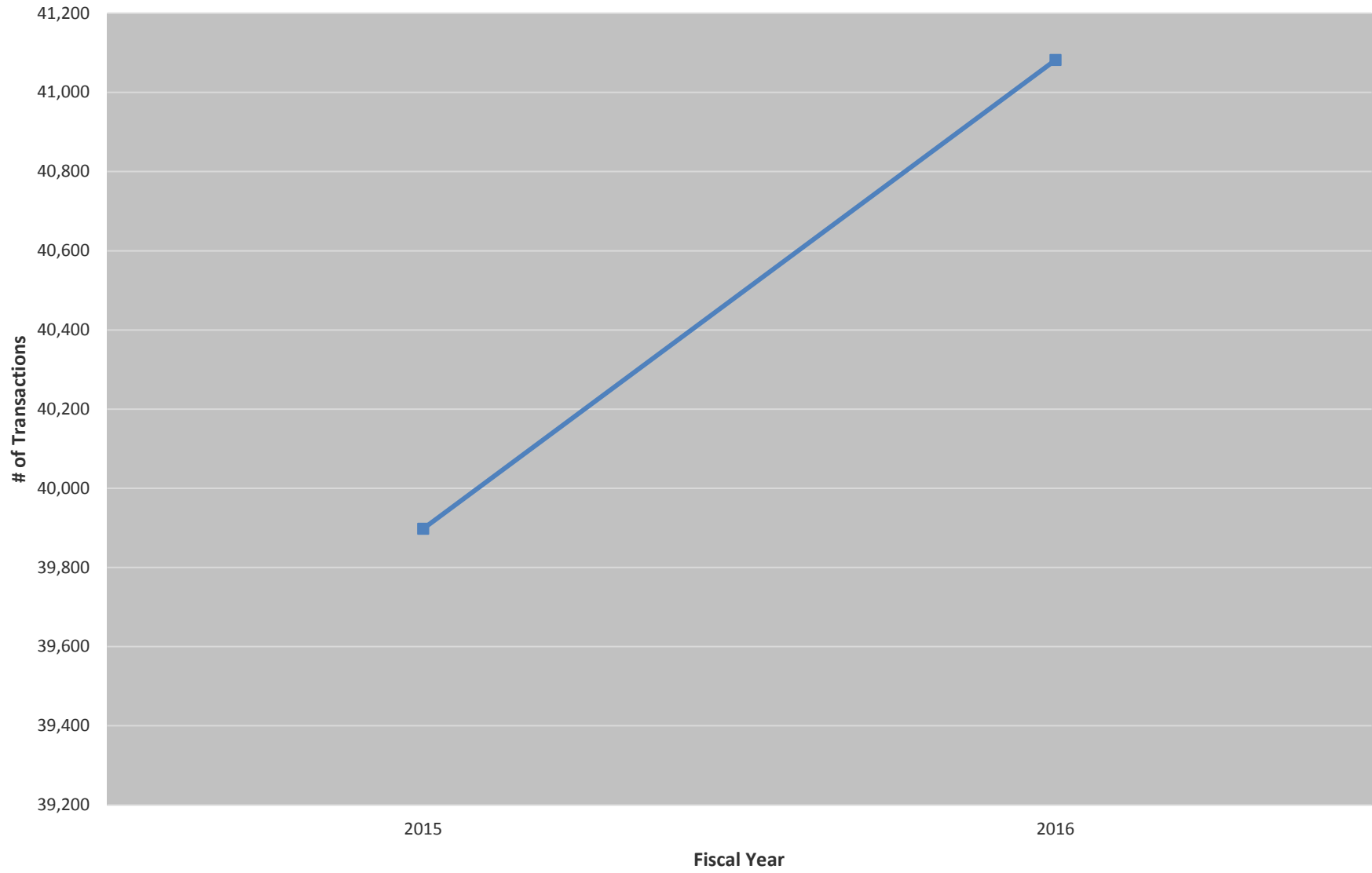
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### Tech Troubleshooting



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### Circulation



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### Directional

